Alibaba.com Gold Plus Supplier



Assessment Report

Presented to

Shandong Homerun Tires Co., Ltd.

山东佳轮轮胎有限公司

| Gold Supplier & Assessed Company | Self-owned □ Wholly Owned □ Shareholder/Partner |
|----------------------------------|--|
| Relationship: | ☐ Kindred between Owners ☐ Cooperation Partner |
| Company Address | Floor 24-25, Unit B, Building 3, No. 20, Zhuzhou Road, |
| Company Address | Laoshan District, Qingdao City, Shandong Province, China |
| City / Country: | Qingdao / China |
| Consigner of Assessment: | Alibaba |
| Gold Supplier Member ID: | kaimeilun |
| Gold Supplier Company Name: | Shandong Homerun Tires Co., Ltd. |
| Contact Person: | Ms. Sharon Zhao |
| Phone Number: | 0086-15066883353 |
| Fax Number: | N/A |
| Email: | sharon.zhao@acmexrubber.com |
| Website Address (URL): | https://homeruntire.en.alibaba.com |

Service Provided by TÜV Rheinland





| Report Number: | t Number: 20060972_T | | Trading Assessment |
|-------------------------------|----------------------|----------------------|---------------------------------------|
| Date of Assessment: | 08/Apr./2020 | Report Date: | 08/Apr./2020 |
| Assessor's Name: George Zheng | | Validity Period: | 09/Apr./2020 08/Apr./2021 |
| Reviewed By: | Lihua Wu | Online Verification: | http://assessed-suppliers.chn.tuv.com |

Important Notes:

Verified

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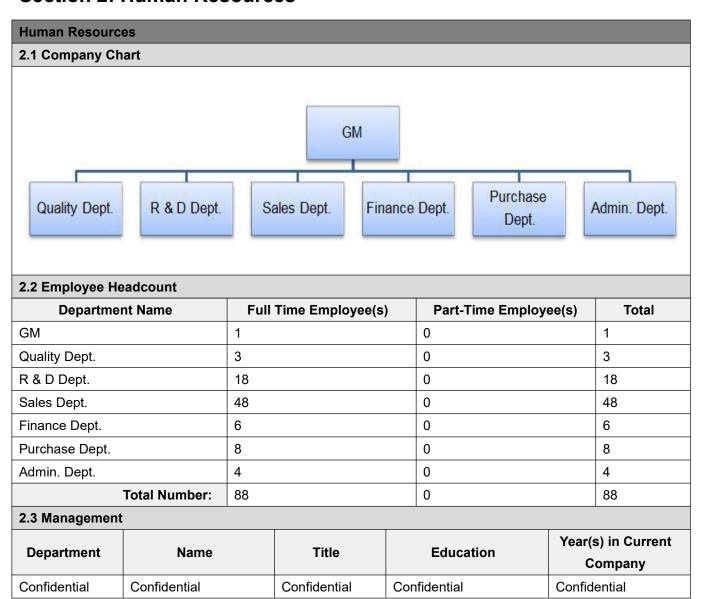
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Section 1: Company Overview

| Company Overview | | | | | | |
|---|--|-----------------------------|---|--|--|--|
| 1.1 Legal Validity | | | | | | |
| Does the company have a valid business license? | ⊠ Yes □ No | Business License Number: | 9137022058780559 5G | | | |
| Year Established: | 14/Dec./2011 | Validity Period: | 14/Dec./201131/De c./2049 | | | |
| Export Experience: | 9 Years | Industry Experience: | 9 Years | | | |
| Registered Address: | Room 2142, East of the Second Floor, No. 4 Workshop, No.38, Beijing Roa Qianwan Bonded Port Area, Qingdao City, Shandong Province, China | | | | | |
| Company Address: | Floor 24-25, Unit B, Building 3, N | o. 20, Zhuzhou Road, l | Laoshan District, | | | |
| Company Address. | Qingdao City, Shandong Province | e, China | | | | |
| Annual review conducted by the Industrial & Commercial Bureau? | ⊠ Yes □ No | Reviewed By: | Qingdao Qianwan Bonded Port Area Administrative Examination and Approval Service Bureau | | | |
| Registered Capital: | RMB 20,000,000 | | | | | |
| Corporate Representative: | Mr. Zheng Guan | | | | | |
| Industry: | Truck Parts | | | | | |
| Business Type: | ☐ Manufacturer ⊠ Trading Co Company | mpany 🗌 Manufactu | rer & Trading | | | |
| Type of Ownership: | ublic Company Die Proprietorship | Joint Venture Other | | | | |
| Products /Service: | Tires | | | | | |
| 1.2 Company Building Informat | ion | | | | | |
| Certification Type: Land Certification Real Real Real Real Real Real Real Real | | e Agreement 🛛 🖂 F | actory Officer Claimed | | | |

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Section 2: Human Resources



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Section 3: Current Export Situation

| Cu | Current Export Situation | | | | | | | |
|----------------------------|---------------------------|----------------------|-------------|---|----------------------|----------------------|--|--|
| The | ere is/are37 | foreign trading | g employe | e(s) in the co | ompany. | | | |
| | Working Experience | Headcount | | epted Juage | Listening & Speaking | Reading & Writing | | |
| | Over 30 Years | 0 | English | | YES | YES | | |
| | 21-30Years | 0 | N/A | | N/A | N/A | | |
| | 11-20 Years | 0 | N/A | | N/A | N/A | | |
| | 6-10 Years | 20 | N/A | | N/A | N/A | | |
| | 2-5 Years | 10 | N/A | | N/A | N/A | | |
| | Less than 2 years | 7 | N/A | | N/A | N/A | | |
| Doe | es the company have a v | alid export license? | | ⊠ Yes | ☐ No | | | |
| Exp | oort License Registration | No.: | | 03584268 | | | | |
| Tota | al Revenue (Previous Y | ear): | | Confidentia | al | | | |
| Tota | al Export Revenue (Previ | ous Year): | | Confidential | | | | |
| Est | imated Export Revenue (| Current Year): | | Confidential | | | | |
| Tra | de Agents Employed Ove | erseas: | | ☐ Yes ☐ No | | | | |
| Nea | arest Port: | | | Qingdao Port | | | | |
| Acc | cepted Payment Terms | | | | | | | |
| Acc | cepted Payment Type: | | | ⊠ L/C ⊠ T/T □ Credit Card ⊠ Cash ⊠ West Union □ Money Gram □ Paypal □ Moneybooker | | | | |
| Ave | erage lead time from prod | uct order confirmat | ion to proc | luction delive | ery (products exi | ting the factory): | | |
| | Product C | ategory | | N | lum | Unit | | |
| Tires | | | 15 Day | | | | | |
| Average Sampling Time | | | | | | | | |
| Product Category | | | Lead Time | | | | | |
| Tires | | | 7 Days | | | | | |
| The Shortest Sampling Time | | | | | | | | |
| | Product C | Category | | Shortest Lead Time | | | | |
| Tire | es | | | 7 Days | | | | |

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Section 4: Export Business Capacity

| Export Business Capacity | | | | | | | | |
|--|-------|-----------------|----------|-------------------|-------------------|--|--|--|
| 4.1 Market Distribution (Previous 12 Months) | | | | | | | | |
| Market | | Main Product(s) | Rever | ue (USD) | Total Revenue (%) | | | |
| North America | Tires | | Confid | ential | 20 | | | |
| South America | Tires | | Confid | ential | 5 | | | |
| Eastern Europe | Tires | | Confid | ential | 1 | | | |
| Southeast Asia | Tires | | Confid | ential | 10 | | | |
| Africa | Tires | | Confid | ential | 21 | | | |
| Oceania | Tires | | Confid | ential | 2 | | | |
| Mid East | Tires | Tires | | ential | 15 | | | |
| Eastern Asia | Tires | Tires | | ential | 2 | | | |
| Western Europe | Tires | Tires | | ential | 10 | | | |
| Central America | Tires | | Confid | ential | 5 | | | |
| Northern Europe | Tires | | Confid | ential | 1 | | | |
| Southern Europe | Tires | | Confid | ential | 1 | | | |
| South Asia | Tires | | Confid | ential | 2 | | | |
| Domestic Market | Tires | | Confid | ential | 5 | | | |
| 4.2 Main Clients | | | <u>.</u> | | | | | |
| Client Name | | Main Product(s) | | Total Revenue (%) | | | | |
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Section 5: Quality Assurance

| S.1.1 Quality Manusement System Certification Certified By Certificate No. Business Scope No. Validity Date No. N/A N/A N/A N/A N/A N/A 5.1.2 Product Certification Certified By Certificate No. Product Name & Model No. Validity Date No. N/A N/A N/A N/A N/A N/A 5.2 Testing Report Certification Certified By Certificate No. Product Name & Model No. Validity Date No. N/A N/A N/A N/A N/A N/A S.3 Supplier Manusement Content Observations /Comments N/A Yes N/A N/A Yes N/A Yes N/A Yes Yes N/A Yes Yes Yes Yes Yes Y | Quality Assurance | | | | | | | | | |
|--|-------------------|---------------------------------|-----------------------|-------------|--------------------------|--|------------------|--|--|--|
| N/A N/A N/A N/A N/A N/A N/A 5.1.2 Product Certification Certification Certification N/A N/A N/A N/A N/A N/A 5.2 Testing Report Certification Certified By N/A N/A N/A N/A N/A 5.2 Testing Report Certification Certified By N/A N/A N/A N/A N/A 5.2 Testing Report Certification Certified By N/A N/A N/A N/A N/A 5.3 Supplier Management Item Content Observations /Comments Does the company have a supplier assessment procedure? | 5.1.1 Quality | Mana | gement System Ce | rtification | | | | | | |
| S.1.2 Product Certification Certification Certification N/A | Certificatio | n | Certified By | Certificat | e No. | Business Scope | Validity Date | | | |
| N/A | N/A | | N/A | N/A | | N/A | N/A | | | |
| N/A N/A N/A N/A N/A N/A N/A N/A 5.2 Testing Report Certification Certified By Certificate No. Product Name & Model No. Validity Date N/A N/A N/A N/A N/A N/A N/A N/A 5.3 Supplier Management Item Content Observations /Comments 5.3.1 Does the company have a supplier assessment procedure? Does the company have an updated list of approved suppliers? Has the company established and implemented a standard procedure for purchasing contract review and approval? Does the company keep its supplier assessment reports? Does the company established and implemented a standard procedure for purchasing contract review and approval? Does the company keep its supplier assessment reports? Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements? Are the company's purchasing document includes all the information required reporduct safety control and their customers' requirements? Safe No Yes, with clear standard and written inspection records | 5.1.2 Produc | t Cert | ification | | | | | | | |
| S.2 Testing Report Certification Certified By Certificate No. Product Name & Model No. Validity Date | Certificatio | n | Certified By | Certificat | e No. | Product Name & Model No. | Validity Date | | | |
| Certification | N/A | | N/A | N/A | N/A N/A | | | | | |
| N/A N/A N/A N/A N/A N/A N/A N/A | 5.2 Testing R | Report | | | | | | | | |
| Samplier Management Item | Certificatio | on Certified By Certifica | | e No. | Product Name & Model No. | Validity Date | | | | |
| Item | N/A | | N/A | N/A | | N/A | N/A | | | |
| 5.3.1 Does the company have a supplier assessment procedure? Does the company have an updated list of approved suppliers? Has the company established and implemented a standard procedure for purchasing contract review and approval? Does the company keep its supplier assessment reports? Does the company keep its supplier assessment reports? Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements? Does the company's purchasing document includes all the information required responsible for the purchasing document includes incomplete information Solution No Yes, with written standard procedures Yes, with written procedure but lack of consistent standard Yes, with written procedure but lack of consistent standard Yes, assessment reports are available for more than 3 years Yes, assessment reports are available for the last 1-3 years Yes, assessment reports are available for the previous 12 months No Yes, the purchasing document includes all the information required Yes, however the purchasing document includes incomplete information No Solution Yes | 5.3 Supplier | Mana | gement | | | | | | | |
| 5.3.1 supplier assessment procedure? | Item | | Content | | | Observations /Commen | ts | | | |
| Supplier assessment procedure? □ No Does the company have an updated list of approved suppliers? □ No Has the company established and implemented a standard procedure for purchasing contract review and approval? □ No Does the company keep its supplier assessment reports? □ Yes, with written procedure but lack of consistent standard □ No Yes, with written procedure but lack of consistent standard □ No Yes, assessment reports are available for more than 3 years □ Yes, assessment reports are available for the last 1-3 years □ Yes, assessment reports are available for the previous 12 months □ No Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements? □ Yes, however the purchasing document includes incomplete information □ No Is there a procedure to conduct □ Yes, with clear standard and written inspection records | E 0.4 | Does | s the company have a | a | ⊠ Yes | | | | | |
| 5.3.2 updated list of approved suppliers? Has the company established and implemented a standard procedure for purchasing contract review and approval? Does the company keep its supplier assessment reports? Does the company's purchasing documents sufficient to ensure product safety control and their customers' requirements? S.3.6 Listere a procedure to conduct No | 5.3.1 | supp | olier assessment proc | edure? | ☐ No | | | | | |
| 5.3.2 updated list of approved suppliers? Has the company established and implemented a standard procedure for purchasing contract review and approval? Does the company keep its supplier assessment reports? Does the company's purchasing documents sufficient to ensure product safety control and their customers' requirements? I has the company established and implemented a standard procedure but lack of consistent standard | | Does | s the company have a | an | N. V. | | | | | |
| Suppliers? Has the company established and implemented a standard procedure for purchasing contract review and approval? Does the company keep its supplier assessment reports? Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements? Sample suppliers as tandard procedure but lack of consistent standard procedures but lack of consistent standard procedures but lack of consistent standard procedures but lack of consistent standard procedure but lack of consistent standard but lack of consistent standard procedure but lack of consistent standard proce | 5.3.2 | upda | ated list of approved | | | | | | | |
| 5.3.3 implemented a standard procedure for purchasing contract review and approval? Does the company keep its supplier assessment reports? Does the company's purchasing documents sufficient to ensure product safety control and their customers' requirements? Yes, with written procedure but lack of consistent standard No Yes, assessment reports are available for more than 3 years Yes, assessment reports are available for the last 1-3 years Yes, assessment reports are available for the previous 12 months No Yes, the purchasing document includes all the information required Yes, however the purchasing document includes incomplete information No No Yes, with written procedure but lack of consistent standard No Yes, assessment reports are available for the last 1-3 years Yes, assessment reports are available for the previous 12 months No Yes, the purchasing document includes incomplete information No Yes, however the purchasing document includes incomplete information No Yes, with clear standard and written inspection records | | suppliers? | | | | | | | | |
| 5.3.3 procedure for purchasing contract review and approval? | | Has the company established and | | | | with written standard procedures | | | | |
| standard review and approval? Does the company keep its supplier assessment reports? | 533 | imple | emented a standard | | ☐ Yes, | with written procedure but lack of | consistent | | | |
| Does the company keep its supplier assessment reports? Does the company keep its supplier assessment reports? □ Yes, assessment reports are available for the last 1-3 years □ Yes, assessment reports are available for the previous 12 months □ No □ Yes, assessment reports are available for the previous 12 months □ No □ Yes, the purchasing document includes all the information required □ Yes, however the purchasing document includes incomplete information □ No □ No □ Yes, with clear standard and written inspection records | 0.0.0 | proc | edure for purchasing | contract | standard | 1 | | | | |
| 5.3.4 Does the company keep its supplier assessment reports? Does the company keep its supplier assessment reports? Yes, assessment reports are available for the last 1-3 years Yes, assessment reports are available for the previous 12 months No Yes, the purchasing document includes all the information required Yes, however the purchasing document includes incomplete information No Is there a procedure to conduct Yes, with clear standard and written inspection records | | revie | w and approval? | | □ No | | | | | |
| Does the company keep its supplier assessment reports? Yes, assessment reports are available for the last 1-3 years Yes, assessment reports are available for the previous 12 months No Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements? Yes, assessment reports are available for the last 1-3 years Yes, assessment reports are available for the last 1-3 years Yes, assessment reports are available for the last 1-3 years Yes, assessment reports are available for the last 1-3 years Yes, assessment reports are available for the last 1-3 years Yes, assessment reports are available for the last 1-3 years No Yes, the purchasing document includes all the information required No Yes, however the purchasing document includes incomplete information No Yes, with clear standard and written inspection records | | | | | ☐ Yes, | assessment reports are available | for more than 3 | | | |
| 5.3.4 Does the company keep its supplier assessment reports? Yes, assessment reports are available for the previous 12 months No Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements? Ves, assessment reports are available for the previous 12 months No Yes, the purchasing document includes all the information required Yes, however the purchasing document includes incomplete information No Is there a procedure to conduct Yes, with clear standard and written inspection records | | | | | years | | | | | |
| 5.3.4 supplier assessment reports? Yes, assessment reports are available for the previous 12 months No | | Does | s the company keep i | ts | | assessment reports are available | for the last 1-3 | | | |
| Yes, assessment reports are available for the previous 12 months No Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements? Yes, assessment reports are available for the previous 12 months Yes, the purchasing document includes all the information required Yes, however the purchasing document includes incomplete information No Is there a procedure to conduct Yes, with clear standard and written inspection records | 5.3.4 | | | | years | | | | | |
| Are the company's purchasing document includes all the information required | | | | | | · | for the previous | | | |
| Are the company's purchasing document includes all the information required Solution Yes, the purchasing document includes all the information required Yes, however the purchasing document includes information No | | | | | | hs | | | | |
| Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements? Is there a procedure to conduct Are the company's purchasing document includes information required Yes, however the purchasing document includes incomplete information No Yes, with clear standard and written inspection records | | | | | ☐ No | | | | | |
| 5.3.5 documents sufficient to ensure product safety control and their customers' requirements? Is there a procedure to conduct Information required | | Are t | the company's purcha | asing | | . • | s all the | | | |
| product safety control and their customers' requirements? Is there a procedure to conduct No | | | | Ū | | · | | | | |
| customers' requirements? No Is there a procedure to conduct Solution in Spection Records Solution in Spection Records | 5.3.5 | | | | , | nt includes | | | | |
| Is there a procedure to conduct | | | • | | | ete information | | | | |
| 5.3.6 | | | | | │ | | | | | |
| random product inspections after | 5.3.6 | | · | | · | | | | | |
| | | rand | om product inspectio | ns after | ∐ Yes, | Yes, with inspection records but no procedures | | | | |

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| | final packaging? | ☐ Ye | Yes, with procedures but no inspection records | | | |
|----------------|---|------|--|--|--|--|
| | | | o, inspections are not necessary | | | |
| 5.4 After Sale | es Service | | | | | |
| Item | Content | | Observations /Comments | | | |
| 5.4.1 | Is customer feedback, including complaints, clearly recorded and maintained? | | Yes, with a standard feedback form and records Yes, with a standard feedback form but no records Yes, with records but no standard feedback form No | | | |
| 5.4.2 | Are there any clear procedures for handling customer complaints? | | Yes, with clear procedures and written records Yes, with clear procedures but no written records Yes, with written records but no clear procedures No | | | |
| 5.4.3 | Is there a closed-loop corrective actionsystem in place? | on | ✓ Yes☐ No | | | |
| 5.4.4 | Can finished/packaged products be traced by lot identification to the appropriate raw material test reports | ? | Yes, with procedures to trace raw materials Yes, main raw material can be traced No, only the production date can be traced No | | | |
| 5.4.5 | Is there a product alert and recall procedure? | | ✓ Yes☐ No | | | |

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Section 6: R & D Capacity

| R&D Capacity | | | | | | | | | | |
|---|----------------|----------------|----------------|--------|------------------|--------------|--------------|-------------------------------|-------------------|--|
| 6.1 Current Situat | ion | | | | | | | | | |
| There is/are1 | 8 R | &D engine | er(s) in the o | ompa | ıny. | | | | | |
| Education Level | He | adcount | | | Woi | rk Exp | perience | F | Headcount | |
| Doctorate | 0 | | | | Over 30 Years | | 0 | 0 | | |
| Post-Graduate | 0 | | | | 21-30 | Years | 3 | 0 | | |
| Graduate | 18 | | | 11-20 | Years | 3 | 0 | | | |
| Junior College | ge 0 | | | 6-10 Y | /ears | | 16 | | | |
| Technical School | 0 | | | | 2-5 Ye | ears | | 2 | | |
| High School | 0 | | | | Less | than | 2 years | 0 | | |
| Patent Situation | | | | | | | | ' | | |
| Patent No. | The I | Name of the | e Patent | | TI | he Pa | tent Type | | Available Date | |
| N/A N/A | | | | N/A | | | | N/A | | |
| Brand Situation | | | | | | | | <u>.</u> | | |
| Registration/ap Brand Name For Appr | | | roval | to Use | Va | alidity Date | | Ref. | | |
| plication No. | Brana | · tuiio | G | oods | ods Validity But | | | | | |
| 20621694 | ACMEX Class 12 | | | | | Sep./2017 | | o in section 8 | | |
| | | | | | 06/Sep./2027 | | | | demark photo) | |
| 12213793 | FIRELION | I | Class 12 | | 06/Aug./2014- | | Aug./2014 | | to in section 8 | |
| | | | | | 07/Sep./2011 | | | demark photo) to in section 8 | | |
| 8598892 | TRANSKI | NG | Class 12 | | | | Sep./2011 | | (Trademark photo) | |
| The Average Time | For New P | Products La | aunched | | | 1 00. | | (| | |
| _ | roduct Cat | | | | | | Lead Tir | ne | | |
| Tires | | | | 1 | Month | | | | | |
| The Shortest Time | e For A Nev | v Item Laur | nched | ' | | | | | | |
| Р | roduct Cat | egory | | | | S | Shortest Lea | d Time | | |
| Tires | | | | 1 | Month | | | | | |
| Does the company | provide OD | M service f | or others? | | Yes | | | | | |
| | | | | | No | | | | | |
| Are there relevant | • | • | | | Yes | | | | | |
| verification documents available for the assessment | | | | | No | | | | | |
| company? Based on inspection, are R & D employees equipped | | | | | Yes | | | | | |
| with adequate specialized equipment? | | | | | | | | | | |
| If yes, please list all key equipment used: | | | | | | | | | | |
| Do R& D employees use any specific software for | | | | | Yes | | | | | |
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| designing new products? | ☐ No |
|---|---|
| If yes, please list the main software used: | PS,CAD, Pro-E |
| Please list all certifications and/or qualifications of the R & D department: | N/A |
| Has the company established standard design procedures for new products? | ✓ Yes, with clear written instructions✓ Yes, without written instructions✓ No |
| Have the designed products been internal verified or validated? | ✓ Yes, with clear written records ✓ Yes, only part written records ✓ Yes, without written records ✓ No |
| Have the designed products been tested by a third-party inspection body? | ☐ Yes, all designed products have been tested☐ Yes, only part of designed products have been tested☐ No |
| Are the designed products confirmed by the customers? | ✓ Yes, all designed products have been confirmed ✓ Yes, part of designed products have been confirmed according to client's requirements ✓ No |
| Does the company has qualification requirements for designers? | ✓ Yes, with written job description ✓ Yes, without written job description ✓ No, but at least two years design experience is needed ✓ No |
| Are the designers' qualifications recognized by the company? | ✓ Yes, with written records✓ Yes, without written records✓ No |
| 6.2 R&D Real Case Description | |
| Customer's Name | Confidential |
| Customer's Location | Confidential |
| Customer's Industry: | Confidential |
| Order's Requirement Description: | Confidential |
| 6.3 Design Process (Confidential) | |
| 6.4 Design Devices (N/A) | |

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Section 7: Company Development / Expansion Plans

| Company D | Company Development / Expansion Plans | | | | | | | | |
|-----------|---------------------------------------|-----|--|--|--|--|--|--|--|
| Item | Company Development Action Timeframe | | | | | | | | |
| 1 | N/A | N/A | | | | | | | |

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Section 8: Certification & Photos

Certification & Photos

Certification & Photos -- Business License



Certification & Photos -- Custom Clearance Registration Form



Certification & Photos -- Permit for Opening Bank Account



Certification & Photos -- Import and Export Enterprise Registration



Patent Photos (N/A)

Product Certification Photos (N/A)

Quality Management System Certification Photos (N/A)

Testing Report Photos (N/A)

Trademark Photos

Certification & Photos -- N/A Certificat

Certification & Photos -- N/A

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Certification & Photos -- N/A





N/A

N/A

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Section 9: Company and Product Samples

Company and Product Samples

Company Gate



Office



Product Sample



Product Sample



Product Sample



Product Sample



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Product Sample



Product Sample



Product Sample



Product Sample



Product Sample



Product Sample



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Product Sample



Product Sample



Product Sample



Product Sample



Section 10: Competitive Advantages

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| 10.1 Product Group Capacity | | | | | | | | | |
|---|----------------------|--|-------------------|--------------------|---------------|------------------|--|--|--|
| 10.1.1 Products Sold (Within12 | Months) | | | | | | | | |
| Products Name | Quantity | | | | Revenue (USD) | | | | |
| N/A | N/A | | | 1 | N/A | | | | |
| 10.1.2 Suppliers Cooperated Wi | th (Within12 Mont | hs) | | | | | | | |
| No. of cooperation suppliers (total) | | | | | | | | | |
| No. of suppliers (which cooperated | N/A | | | | | | | | |
| No. of provinces which cooperatio | N/A | | | | | | | | |
| Would the company like to provide design solution | | | | ☐ Yes | | | | | |
| service for integration project? | | | ⊠ No | | | | | | |
| If yes, these projects include | | | N/A | | | | | | |
| Would the company like to provide | a total solution for | - | ☐ Ye | 3 | | | | | |
| purchasing? | a total solution for | | ☐ Pa | rt, | | | | | |
| puronasing: | | | ⊠ No | | | | | | |
| If yes, please describe it | | | | | | | | | |
| 10.1.3 Real Case Description: | | | | | | | | | |
| Customer Name | | | N/A | | | | | | |
| Customer Country | | | N/A | | | | | | |
| Customer Region | | | N/A | | | | | | |
| Products Category | | | N/A | | | | | | |
| Order Value (USD) | | | N/A | | | | | | |
| Order Processing Process | | | N/A | | | | | | |
| Customer's Feedback | | | N/A | | | | | | |
| 10.2 Real Case for Lower MOQ | & Lead Time | | | | | | | | |
| Products Name MOQ (Within 1 | | | Months) Lead Time | | | d Time | | | |
| Tires | 100 Pieces | | | | 10 Days | | | | |
| 10.3 Real Case for Large Cont | act & Lead Time | | | | | | | | |
| Products Name Order (Within 1) | | | Months) Lead Time | | d Time | | | | |
| Tires 7,200 Pieces | | | 30 Days | | | | | | |
| 10.4 Overseas After Sales Serv | vice Capacity | | | | | | | | |
| 10.4.1 Do you have an overseas | ⊠ Yes | | | | | | | | |
| onsite service center? | ☐ No | | | | | | | | |
| | The service | | | | | | | | |
| 10.4.2 If yes, what onsite | center can | center can provide Location Technical advice | | Evidence- provided | | | | | |
| after-sales services are included | ' | | | | | Self-description | | | |
| and the moradou | | | | | | | | | |
| | advice | | | | | | | | |

Alibaba.com Gold Plus Supplier



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| Equipment -installation, | ☐ Yes | NI/A | NI/A | N/A | | |
|--------------------------------------|---------------|----------------|-----------------------|--------------------|--|--|
| maintenance and other services | ⊠ No | N/A | N/A | | | |
| | ⊠ Yes | USA, Dubai, | | The service center | | |
| Technical advice | | Saudi | Office lease contract | can provide | | |
| | │ | Arabia | | Technical advice | | |
| Personnel training | ☐ Yes ☑ No | N/A | N/A | N/A | | |
| Other: N/A | | N/A | N/A | N/A | | |
| 10.4.3 Average response time | 6Hours | | | | | |
| 10.5 After-sales service capacity | | | | | | |
| 10.5.1 The Average Guarantee Time | | | | | | |
| Product Category | | Guarantee Time | | | | |
| Tires | 12 months | 12 months | | | | |
| 10.5.2 The Longest Guarantee Time | | | | | | |
| Product Category | | Guarantee Time | | | | |
| Tires | 12 months | 12 months | | | | |
| 10.5.2 Doos the company assent am | ⊠ Yes | ⊠ Yes | | | | |
| 10.5.3 Does the company accept small | ☐ No | □ No | | | | |

-- End of Report --

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